

'Lamp Replacement Program'
for Mitsubishi projectors within educational institutions

General conditions:

1. Participation in the 'Lamp Replacement Program' is reserved exclusively for officially registered educational institutions in the Benelux and Poland in primary, secondary and higher education, both in public and private sector. Companies and individuals are not eligible for participation in this program.
2. This 'Lamp Replacement Program' is only valid for three years after the date of purchase of a Mitsubishi projector. This program applies for the following projectors:
XD206, XD210, XD211, XD420, XD460, XD500, XD500ST, XD510, XD520, XD530, XL9
SD210, SD220, SD510
WD500ST, WD510
3. The 'Lamp Replacement Program' offers a replacement lamp in case a defect arises with the original lamp installed in the projector within a three year time period or a maximum lamp life of 2000 hours, whichever ever one comes first.
4. In order to take advantage of the 'Lamp Replacement Program' you must register at www.mitsubishielectric.nl/education within 30 days after delivery of the projector. The registration form must be filled in completely. Late registrations after the 30 day period cannot be accepted. Those educational institutions which do not register on time can only be considered for the standard lamp warranty of 1 year or 500 lamp hours, whichever ever comes first. Mitsubishi Electric Europe B.V. cannot be held responsible for incorrect sending of the registration form. After Mitsubishi has received your registration correctly within the 30-day period, you will receive an email from Mitsubishi confirming your participation in the program.
5. The Mitsubishi projector, including the lamp, should be maintained and cleaned in accordance with the recommendations in the projector manual. Lamps that are defect due to an accident, force majeure, shock damage, improper use, no or insufficient maintenance or repairs by a non-authorized Mitsubishi Service Centre, are not covered by the program. This is also applicable to lamps in projectors that are in use for over 70 hours per week.
6. When your projector lamp is defect and meets the Lamp Replacement Program requirements, you can apply for a replacement lamp. Send the defect lamp together with the claim form to the address below. When your request meets all the conditions of the Lamp Replacement Program Mitsubishi will then send you a replacement lamp by mail.
7. As user, you are responsible for removing the defect lamp and installing its replacement. You should at all times read the safety regulations for removing and replacing lamps, as specified in the Mitsubishi manual, before removing and replacing the lamp. You should also observe all relevant health- and safety regulations.
8. The Mitsubishi technical service department will check the defect lamp you returned. If the inspection reveals abnormal faults, as described in article 4, or if you return an excessive amount of lamps per projector, Mitsubishi reserves the right to suspend your participation in the program pending an investigation of the Mitsubishi projectors and lamps at your premises. This warranty does not affect your statutory rights.

9. The lamp replacement program is only valid for the first buyer. Should the projector be sold to another educational institution or company this replacement program will no longer be valid.

This warranty is issued by: **Mitsubishi Electric Europe BV**
Visual Information Division
Nijverheidsweg 23a
3641 RP Mijdrecht,
The Netherlands
www.MitsubishiElectric.nl
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“Lamp replacement Program”

Claim form

Name educational institution

Address

Zip code

City

Country

Contact person

Telephone number

e-mail

Projector model

Serial number

Date of purchase

Dealer name where projector
has been bought

Send this form and the defect lamp to :

Mitsubishi Electric Europe BV
Attention: Technical Service Department
Nijverheidsweg 23a
3641 RP Mijdrecht
The Netherlands